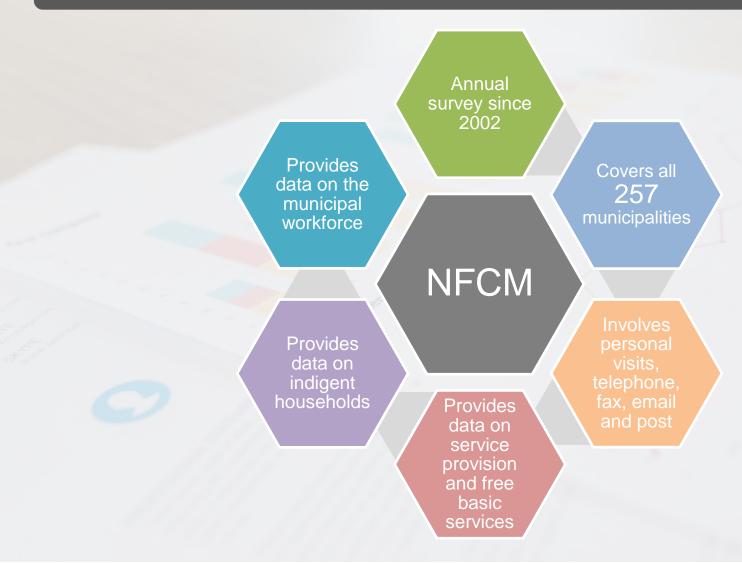
Non-financial census of municipalities, 2018 Service delivery data from municipalities

Mr Risenga Maluleke 29 August 2019





## Background to the NFCM survey

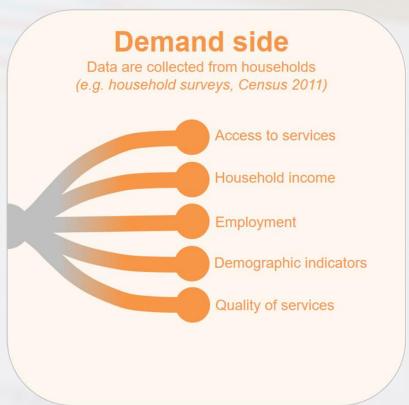






## The NFCM measures the supply side of service delivery



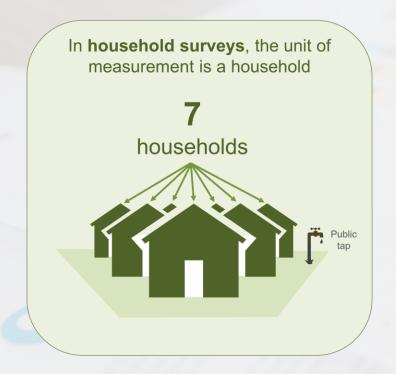


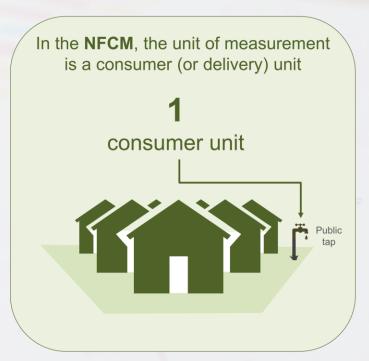




#### Household vs consumer unit

**Consumer unit**: An entity to which the service is delivered, and which receives one bill if the service is billed. Also known as a delivery point





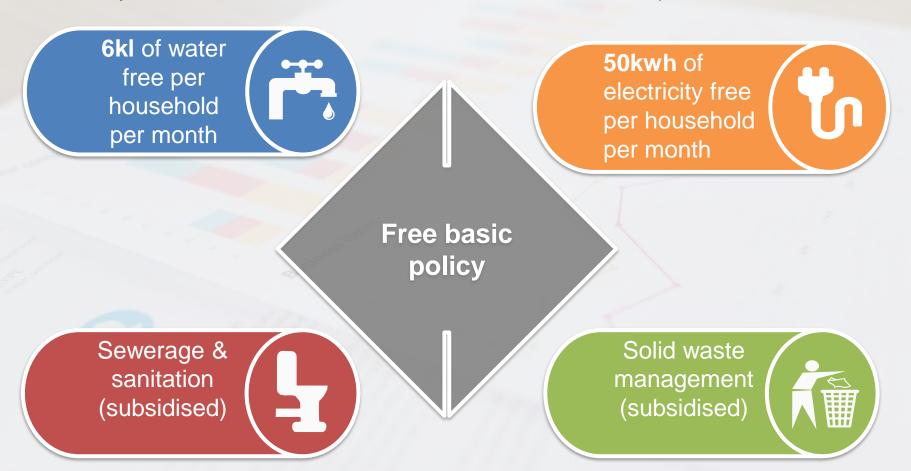
Households and consumer units do not always coincide one to one, particularly in blocks of flats, on stands where there are multiple households in the same dwelling, or in the case of public taps





#### Free basic services: What are consumer units entitled to?

Free basic service: the minimum amount of basic levels of services, provided on a day to day basis, sufficient to cover or cater for the basic needs of poor households







## Targeting methods

All households in a municipality receive FBS on the current billing system of the municipality

Income based system used to determine if a household is entitled to services at lower, discounted or on a free basis

Households living in an area are assumed to have the same socioeconomic profile and therefore are charged the same tariffs

Technology is used to regulate the provision of FBS (including water and electricity meters)

#### Other Methods

- Consumption-based
- Property value
- Plot size





## Key findings

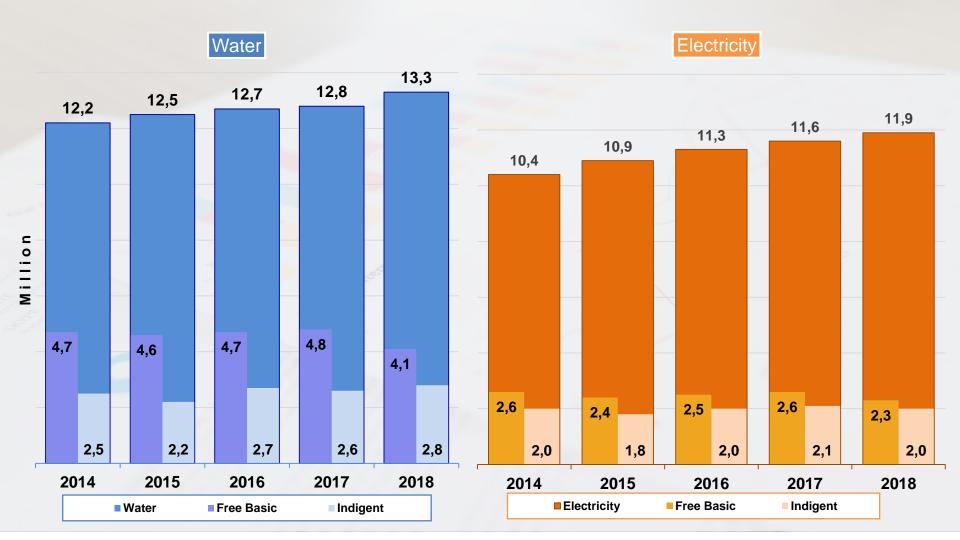
Variables	2017*	2018	% change
Water	12 811 967	13 289 089	3,7
Free Basic Water	4 750 309	4 089 034	-13,9
Basic Electricity	11 554 275	11 916 039	3,1
Free Basic Electricity	2 563 493	2 317 144	-9,6
Basic Sewerage & Sanitation	11 325 615	11 734 223	3,6
Free Basic Sewerage & Sanitation	3 589 829	2 989 014	-16,7
Basic Solid Waste Management	9 689 417	9 918 741	2,4
Free Basic Solid Waste Management	2 769 879	2 608 909	-5,8
Indigents	3 511 741	3 631 443	3,4
Bucket Toilets	60 557	42 612	-29,6

\*Some 2017 figures were revised





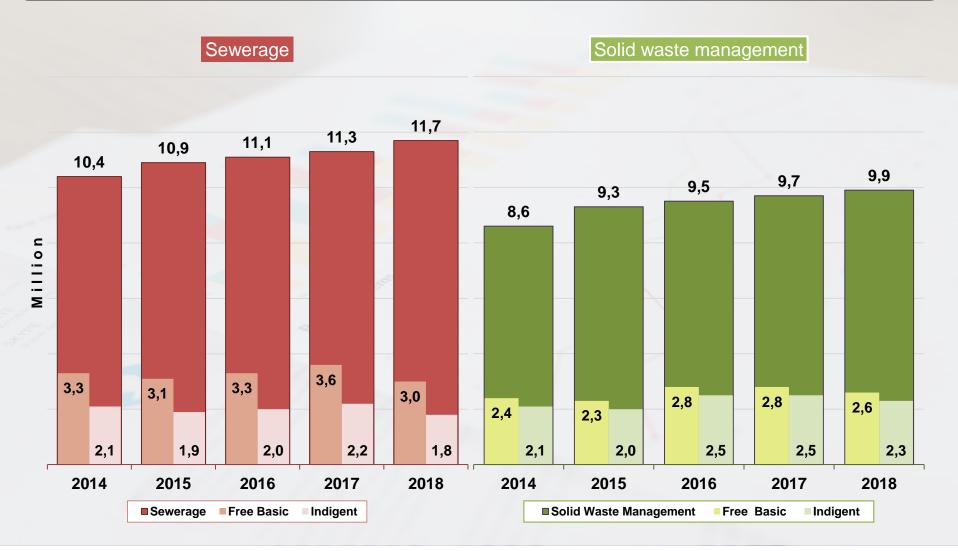
# Number of consumer units receiving water, electricity services and free basic services: 2014–2018 (national)







## Number of consumer units receiving sewerage and sanitation, solid waste management services and free basic services: 2014–2018 (national)





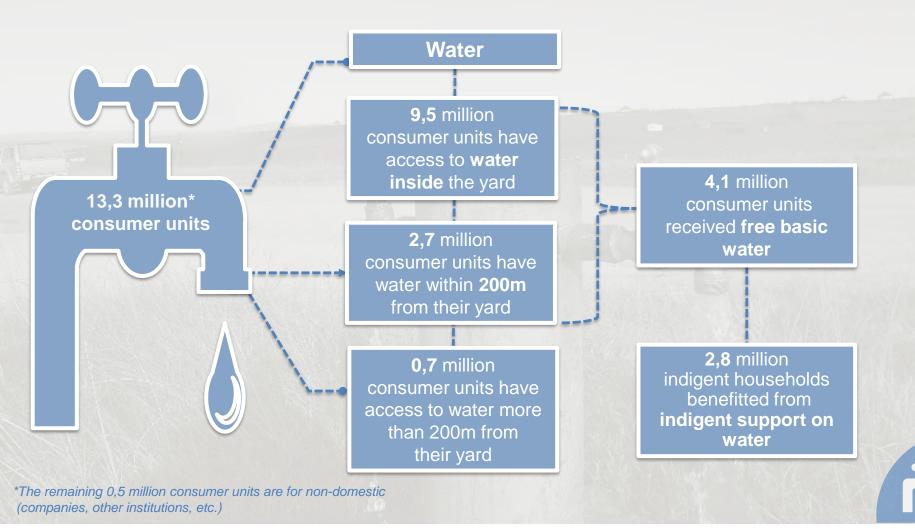








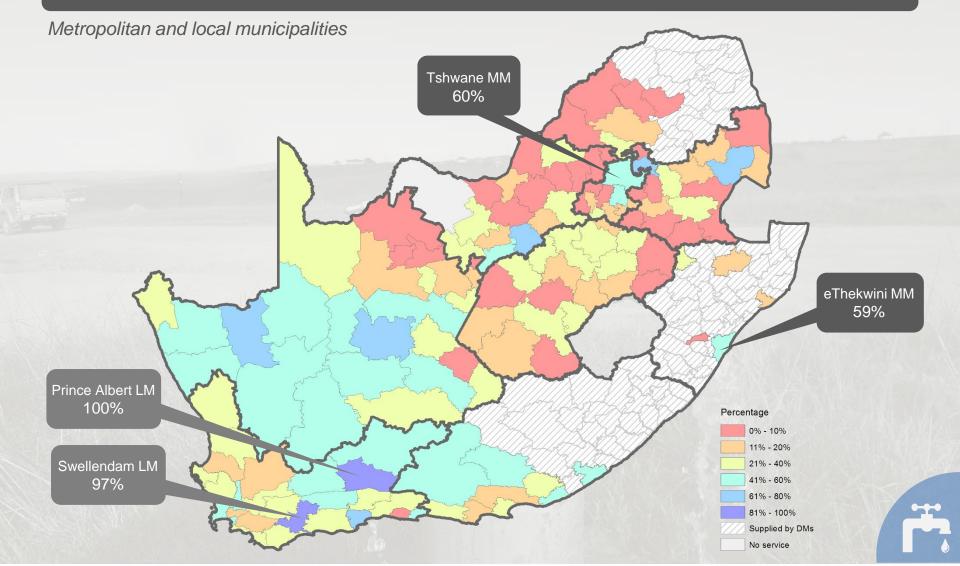
#### Number of consumer units benefitting from water







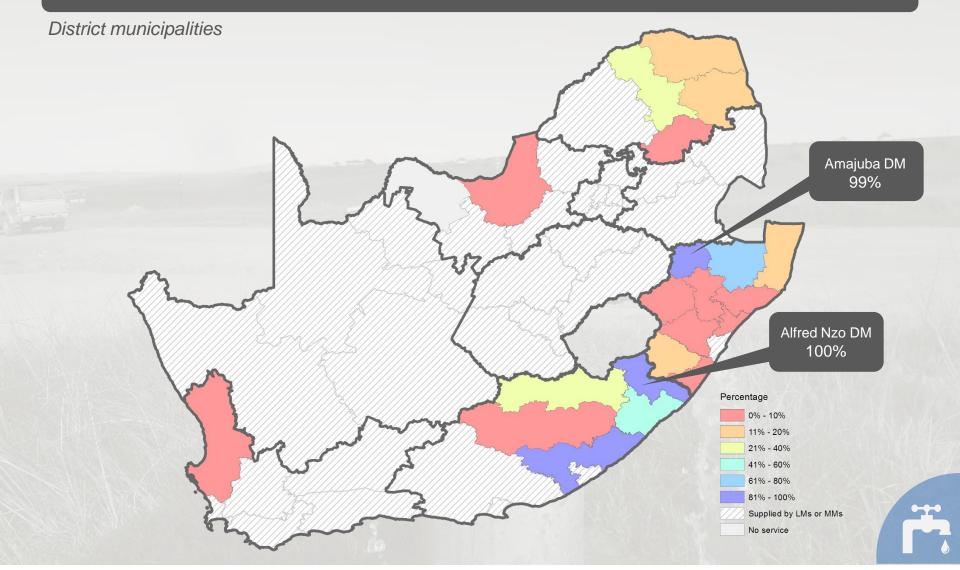
## Percentage of consumer units benefitting from some free basic water in 2018







## Percentage of consumer units benefitting from some free basic water in 2018





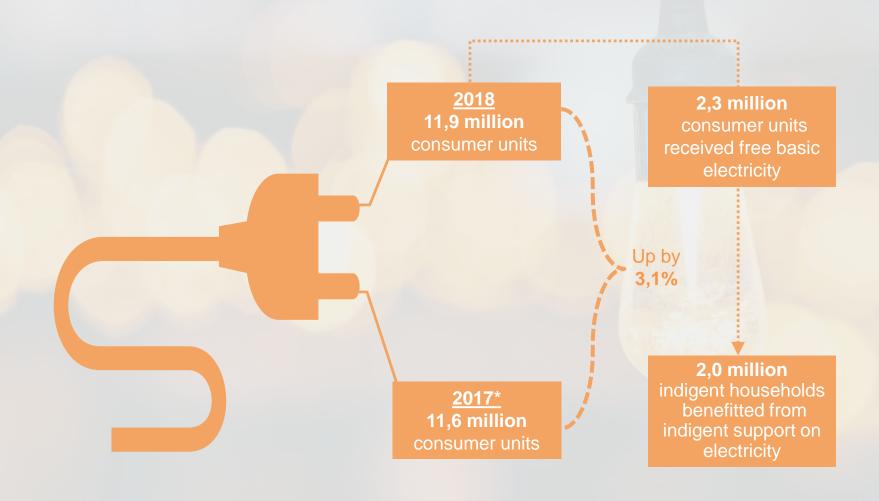








## Number of consumer units receiving electricity



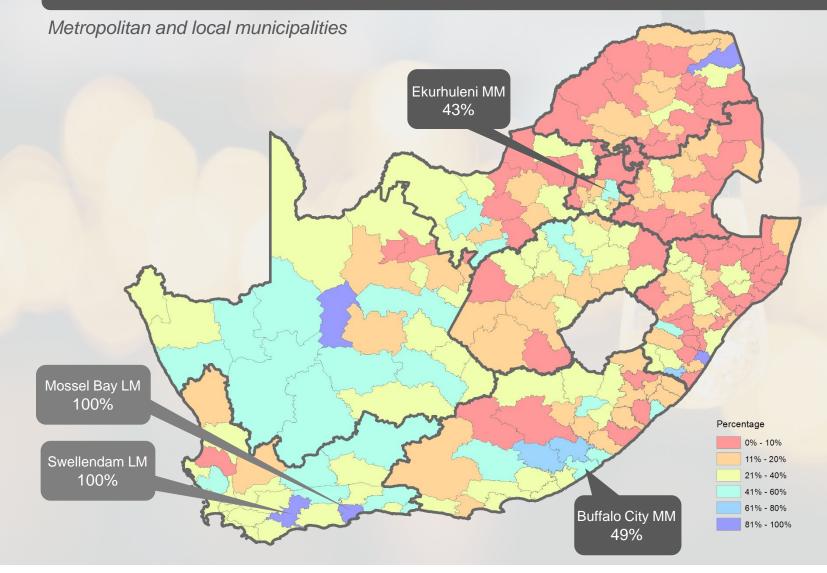


\*Some 2017 figures were revised





#### Percentage of consumer units benefitting from some free basic electricity services: 2018

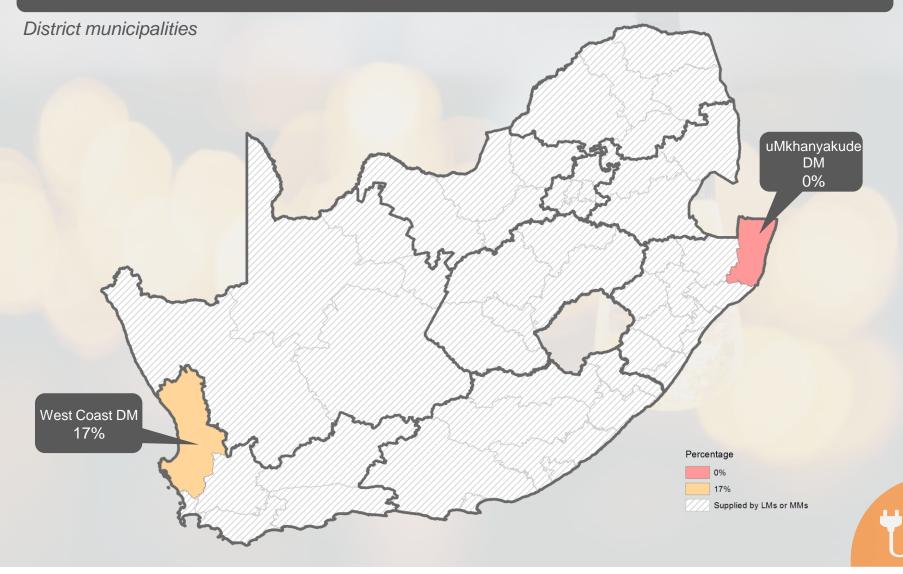








#### Percentage of consumer units benefitting from some free basic electricity services: 2018





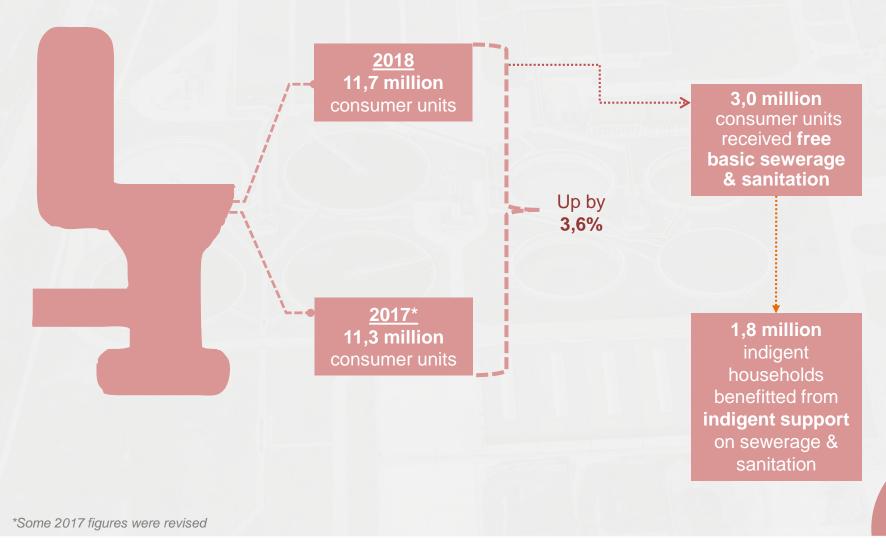








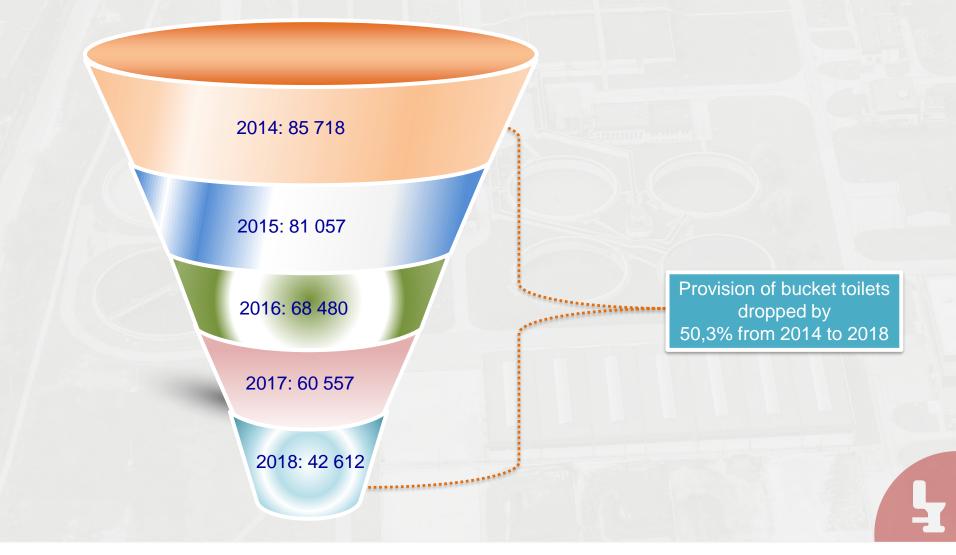
## Number of consumer units receiving sewerage & sanitation







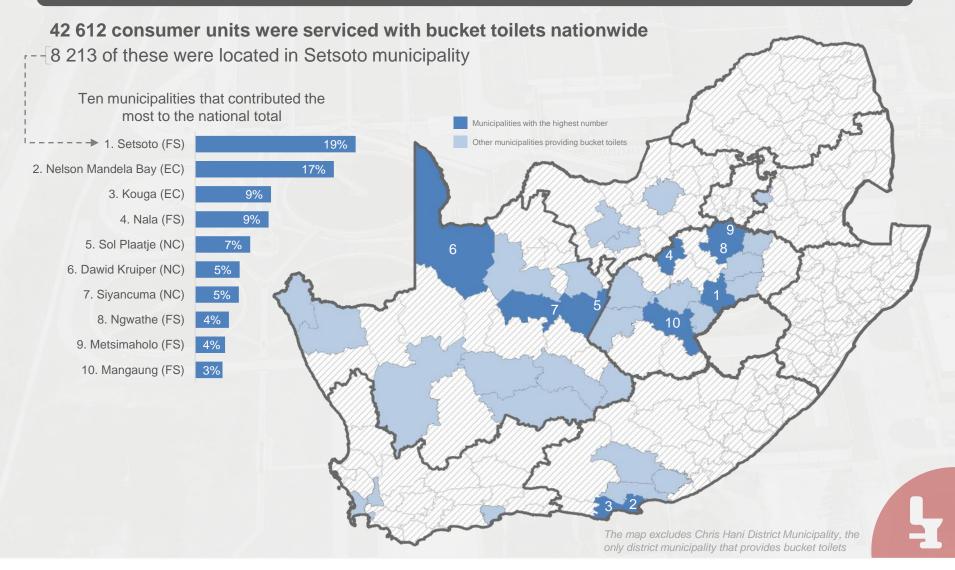
## Consumer units provided with bucket toilets by municipalities







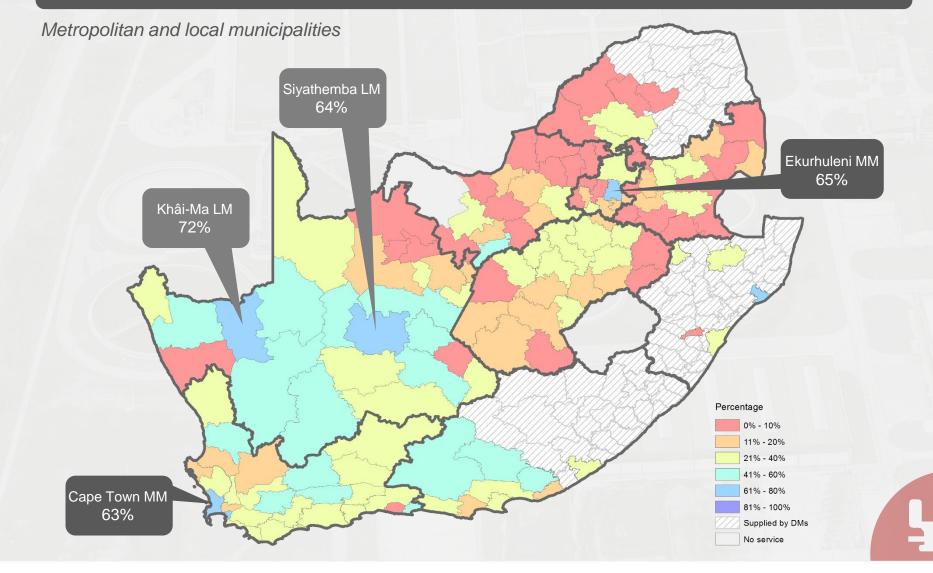
## 37 out of 257 municipalities provided bucket toilets in 2018







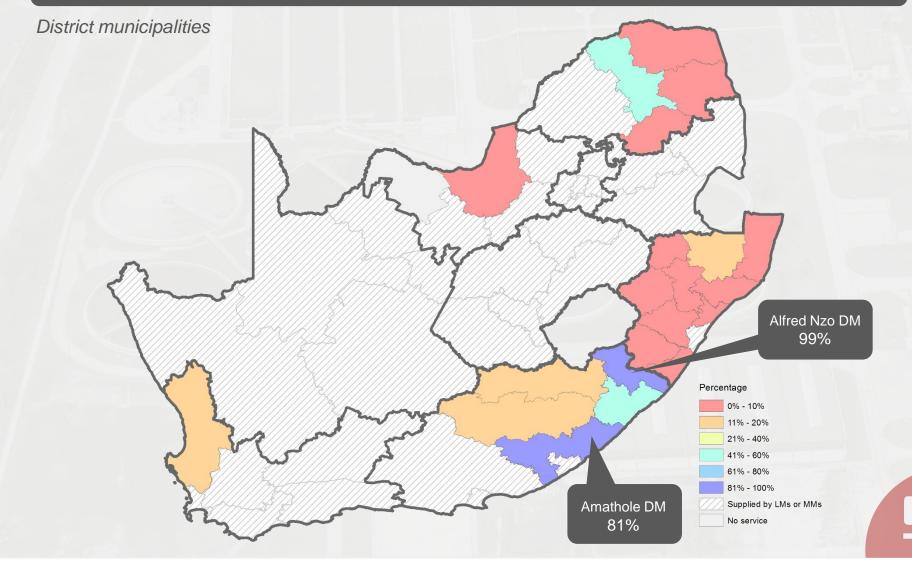
#### Percentage of consumer units benefitting from some free basic sewerage and sanitation services: 2018







#### Percentage of consumer units benefitting from some free basic sewerage and sanitation services: 2018





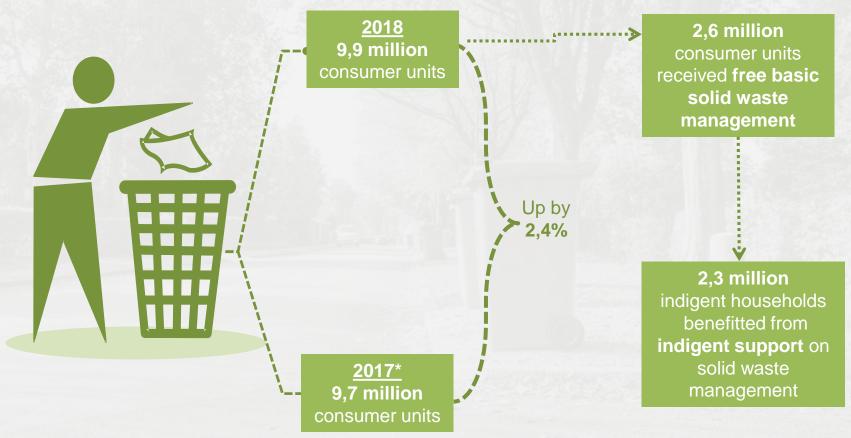








### Number of consumer units receiving solid waste management



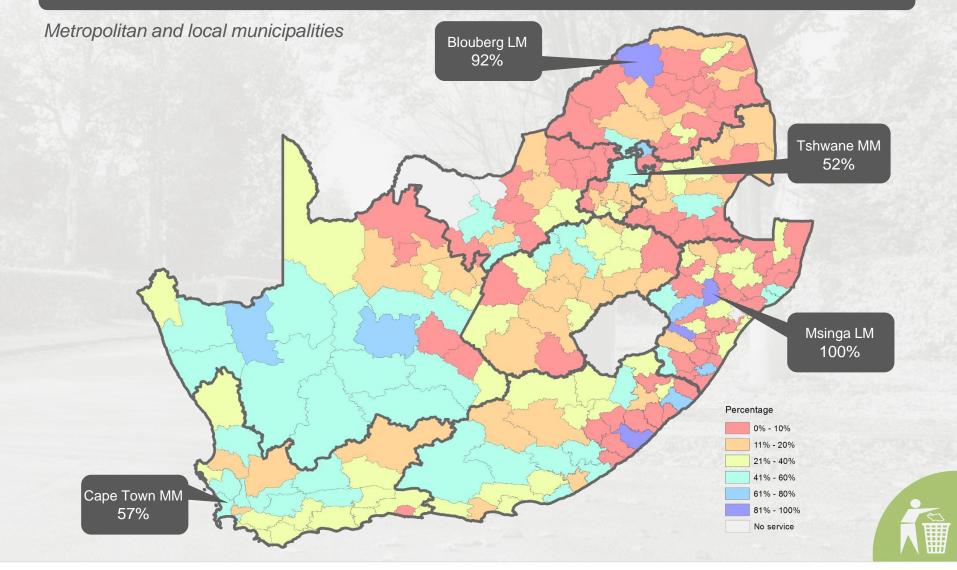








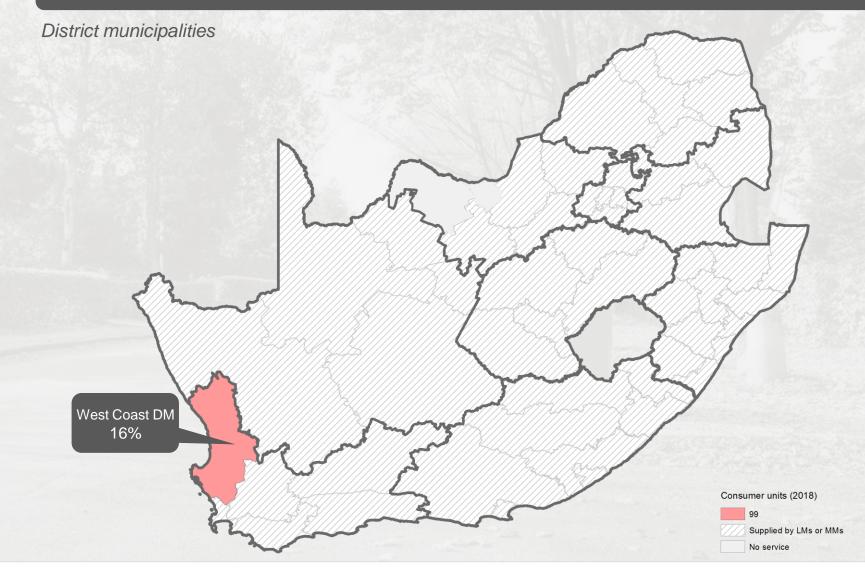
#### Percentage of consumer units benefitting from some free basic solid waste services: 2018







### Percentage of consumer units benefitting from some free basic solid waste services: 2018















## Indigent households registered with municipalities: 2018

Province I	Indigent households identified by municipalities	Beneficiaries				
		Water	Electricity	Sewerage and sanitation	Solid waste management	
	2018					
Western Cape	370 639	360 571	365 839	357 619	357 016	
Eastern Cape	797 103	516 972	337 832	274 686	221 946	
Northern Cape	73 831	67 015	69 548	63 200	63 841	
Free State	178 740	147 304	164 215	144 414	146 737	
KwaZulu-Natal	769 258	643 560	296 034	347 792	465 588	
North West	162 170	99 492	146 996	74 643	79 573	
Gauteng	863 221	744 844	407 788	384 352	814 705	
Mpumalanga	109 318	103 125	104 447	90 741	93 664	
Limpopo	307 163	127 550	131 448	44 603	42 493	
South Africa	3 631 443	2 810 433	2 024 147	1 782 050	2 285 563	





## Indigent households registered with metro municipalities: 2018

Municipality Name	Indigent households identified by municipalities	Beneficiaries				
		Water	Electricity	Sewerage and sanitation	Solid waste management	
	2018					
eThekwini	568 365	568 365	174 687	294 675	391 283	
City of Tshwane	501 146	501 146	57 250	145 583	501 146	
City of Cape Town	225 271	225 271	225 271	225 271	225 271	
City of Johannesburg	152 610	45 494	141 384	40 529	116 000	
Buffalo City	152 035	152 035	76 201	56 704	56 704	
Ekurhuleni	102 607	91 346	102 607	91 382	90 701	
Nelson Mandela Bay	101 258	89 721	73 593	90 175	80 221	
Mangaung	40 065	40 065	29 658	40 065	40 065	



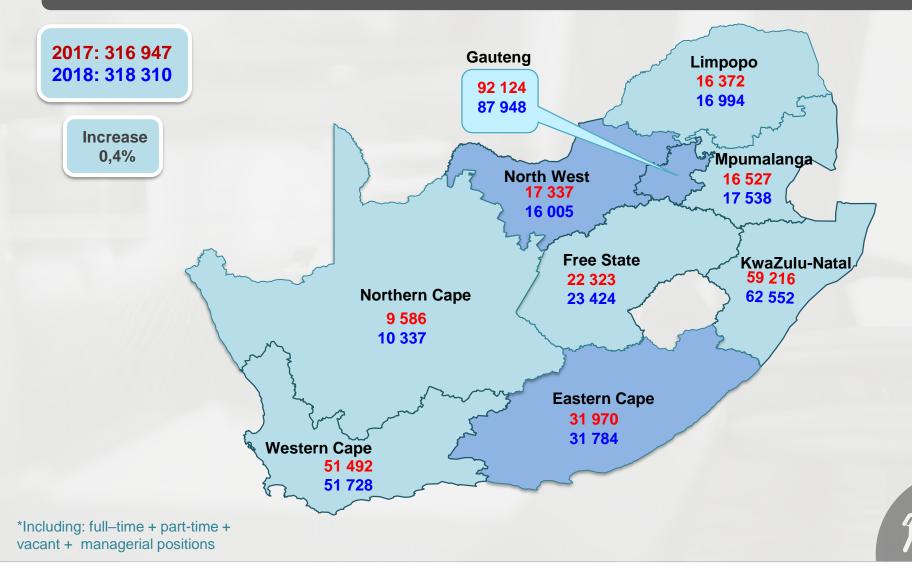








## Number of municipal positions\* (excluding councillors & mayors)







## Percentage of males and females in positions of authority: 2018

#### Mayors

(61%)
Male mayors



#### Councillors





#### Section 56 managers



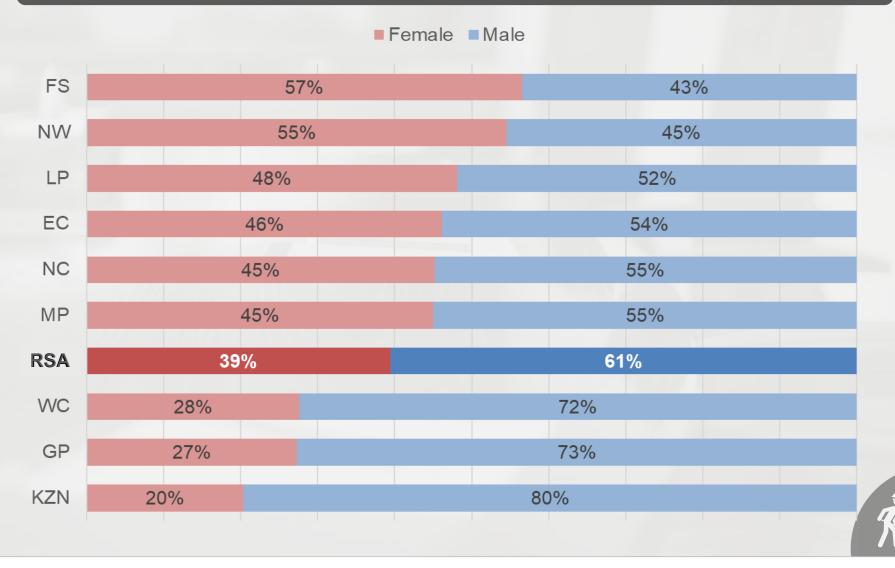








## Provincial breakdown of executive mayors and mayors: 2018







## Concluding remarks

- 1. NFCM: Service delivery estimates from municipalities (supply side)
- 2. Key findings from 2017 to 2018:
  - More consumer units received services
  - A decline in provision of free basic services
  - Indigents increased from 3 511 741 to 3 631 443
  - Bucket toilets decreased from 60 557 to 42 612
- 3. Unit data available on website, or on request

#### **Technical queries:**

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# Ndzi hela kwala!



